



EXHIBIT 1



CUSTOMER
SERVICE

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 Customer Support

 Service Centers

 Technical
Publications

 Nav Database

 Training



CUSTOMER
SUPPORT



Bob Raterink
Manager -
Technical & F
Support

 **24-hour hotline**
(520) 295-2399

Customer Support Offices

Tucson Main Office

Tel: (520) 573-7627 or (800) 595-5906

Fax: (520) 295-2384

Email: customersupport@uasc.com

- Universal Customer Support
- Technical Support
- Customer Training
- Warranty Exchanges
- Warranty Loaners
- Rental Equipment
- Repair Center (Full)
- OEM Support

Wichita Office

Tel: (316) 524-9500 or (800) 255-0282

Fax: (316) 524-9700

- Technical Support

- Customer Training
- Repair Center
- Field Support
- OEM Support

North Central USA

Contact: Spencer Tepe

Tel: (316) 524-9500 or (800) 255-0282

Fax: (316) 524-9700

- Technical Support
- Customer Training
- Repair Center
- Field Support
- OEM Support

Northeast USA

Contact: Rick Houtz

Tel: (302) 798-3595

Fax: (302) 798-3596

- Technical Support
- Customer Training
- Field Support
- OEM Support

South East USA

Contact: Bob Brownell

Tel: (407) 328-4060

- Technical Support
- Customer Training
- Field Support
- OEM Support

Southcentral USA

Contact: Willie Wilson

Tel: (972) 564-2951

- Technical Support
- Customer Training
- Field Support
- OEM Support

European Office

Basel, Switzerland

Contact: Christian Zumkeller

Tel: +41-61-325-3660

Fax: +41-61-325-3665

- Technical Support
- Customer Training
- Field Support
- OEM Support

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